



Quality policy

Company ChemPlant Technology, s.r.o. provides services in the areas of development, support and sales of software products for the petrochemical and energy industries. The quality of its products, services and customer satisfaction are considered as its primary objectives and will carry out its business activities in line with this policy. Management of ChemPlant Technology, s.r.o. agreed on the following **quality policy**:

1. Maintain the high quality of delivered software and services
2. Build a company reputation through the quality system.
3. Modify product and service specifications to meet customer requirements
4. Ensuring quality through continuing education, deepening and broadening the knowledge and skills of all employees
5. Building the company's reputation through active participation in professional conferences, organizing training courses and courses related to corporate software, extension of the presentation using Internet services
6. Obey and meet the relevant requirements, legal requirements.
7. Identify and address the risks and opportunities of a company that can affect the conformity of products and services and thus increase customer satisfaction
8. Expanding cooperation with existing customers and finding new ones.

The company management is fully aligned with the relevant provisions of the standard. It promotes policy in its decision-making activity and is a model for other employees of the company.

The scope of the company's system is:

- Software development in the field of chemistry, oil and energy
- Maintenance and support of manufacturing information systems

It is committed to meeting the requirements of the quality management system and is aware of the need to support the quality management system processes, their measurement, monitoring and analysis processes in order to achieve the planned results and continual improvement.

A handwritten signature in blue ink, appearing to read 'F. Madron', is written over a faint, larger version of the signature.

Date: 2024-01-08

Approved by: Ing. F. Madron, CSc.